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Policy

Business Continuity Management

Revision	01
Effective Date	2025-09-11
Process Owner	Sustainable Development and Risk Management

Document Revision Control				
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Approval Record		
<u>Approver</u>	<u>Job title</u>	<u>Date</u>
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Introduction:

Business Continuity Management (BCM) is a process that enables Banpu Power (BPP) to proactively identify and plan to minimize the impact of risks that could affect its objectives, operations and infrastructure. BCM provides the capability for BPP to ensure continuity of delivering products and services of all locations both operations and support units following any disruptive event. BPP recognizes the importance of BCM process in ensuring that it can recover and continue its urgent activities after any crisis or disruption, to deliver our products and services to stakeholders in a timely manner.

Objective:

This policy aims to express the direction to establish, implement, monitor, review, maintain, and improve the Business Continuity Management of BPP.

Scope:

The Business Continuity Management Policy shall be integrated and applied to BPP and its subsidiaries where BPP has management control. Moreover, this policy should be promoted to its joint venture and throughout BPP supply chain.

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Definitions:

Business Continuity Management (BCM)

A holistic management process that identifies potential threats to an organization and impacts to business operations and provides a framework for building organizational resilience with the capability of effective response that safeguards the interests of its key stakeholders, reputation, brand and value creation activities.

Business Continuity Plan (BCP)

Documented procedures that guide organizations to respond, recover, resume, and restore to a pre-defined level of operation following disruption.

Business Continuity Management System (BCMS)

An international standard for Business Continuity Management System which establishes, implements, monitors, reviews, maintains and improves business continuity.

Business Impact Analysis (BIA)

A process used to analyze the effect of business disruption.

Risk Assessment (RA)

The overall process of risk identification, risk analysis and risk evaluation

Recovery Time Objective (RTO)

Period of time following an incident within which product or service must be resumed, or activity must be resumed, or resources must be recovered.

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Policy Statement / Principles:

At BPP, we are committed to providing quality products and services with reliability in order to build sustainable value for our shareholders, customers, business partners, employees and communities. Business Continuity Management (BCM) support BPP’s risk mitigation and control by ensuring that the critical activities can be continued in the event of internal/external business interruption or disruptions such as manmade or natural disaster, failure of utilities, fatal or serious injury, epidemic or pandemic, fire, flood and etc.

To fulfill such commitment, BCM is fully integrated into our business processes and activities. Our BCM objectives are to ensure the timely recovery of critical business functions and key systems and essential processes and to maintain the delivery of products and services at an acceptable level. To accomplish these objectives, we ensure our ability to respond effectively to potential disruptions by:

- Conducting business impact analysis (BIA) and risk assessment (RA)
- Providing cost-effective prevention, mitigation, response and recovery to the acceptable level
- Establishing, implementing and maintaining the Business Continuity Plan (BCP)
- Ensuring that all BCM resources possess the necessary competence and awareness
- Complying with all applicable regulations, contractual obligations, and other BCM-related requirements, including those of the Business Continuity Management System (BCMS)
- Continuously improving the effectiveness of our BCM to achieve the Recovery Time Objective (RTO) through regular review and enhancement

BCM is a vital part of business resilience and must be implemented and maintained to protect our organization, people, brand, reputation and benefit of stakeholders. It is the responsibility and accountability of each business unit to develop, implement, maintain and improve the BCM. This commitment will be achieved through collaboration, accountability and leadership of all levels of management.

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Responsibility:

- The ESG Committee shall oversee overall performance including direction and management of business continuity management.
- All levels of management across all operating countries shall be accountable for and take leadership in implementing this policy.
- The Sustainable Development and Risk Management shall monitor performance of implementation and report.
- The Internal Audit shall audit effectiveness of implementation of the policy and transparency.
- All employees must be aware of, promotes and implements this policy.
- All employees are expected to extend the awareness and recognition of this policy to our partners, suppliers, contractors, subcontractors, customers and the host communities where we operate.

References:

Banpu Group's Business Continuity Policy (Rev.03), issued 17 December 2024.